

FORM PTO-1449 (MODIFIED)

LIST OF PUBLICATIONS FOR  
APPLICANT'S INFORMATION  
DISCLOSURE STATEMENT



Applicant: Erhart et al.  
Case: 503060-A-01-US (Erhart)  
Serial No.: 10/815,165  
Filing Date: March 31, 2004  
Group: 2644

U.S. PATENT DOCUMENTS

EXAMINER	DOCUMENT NO.	DATE	NAME	CLASS/SUBCLASS	FILING DATE	IF APPROPRIATE
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FOREIGN PATENT DOCUMENTS

EXAMINER	DOCUMENT NO.	DATE	COUNTRY	CLASS/SUBCLASS	TRANSLATION	YES	NO
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OTHER DOCUMENTS

EXAMINER	REF NO.	AUTHOR, TITLE, DATE, PERTINENT PAGES, ETC.
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*DM* Carpenter et al., "Vector-Based Natural Language Call Routing," Computational Linguistics, Volume 25, Issue 3, pp. 361-388 (1999).

*DA* Carpenter et al., "Natural Language Call Routing: A Robust, Self-Organizing Approach," Proceedings of the Fifth International Conference on Spoken Language Processing, pp. 2,059-2,062 (1998).

*[Signature]*

Examiner

*7-30-07*

Date Considered

**Examiner:** Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to Applicant.